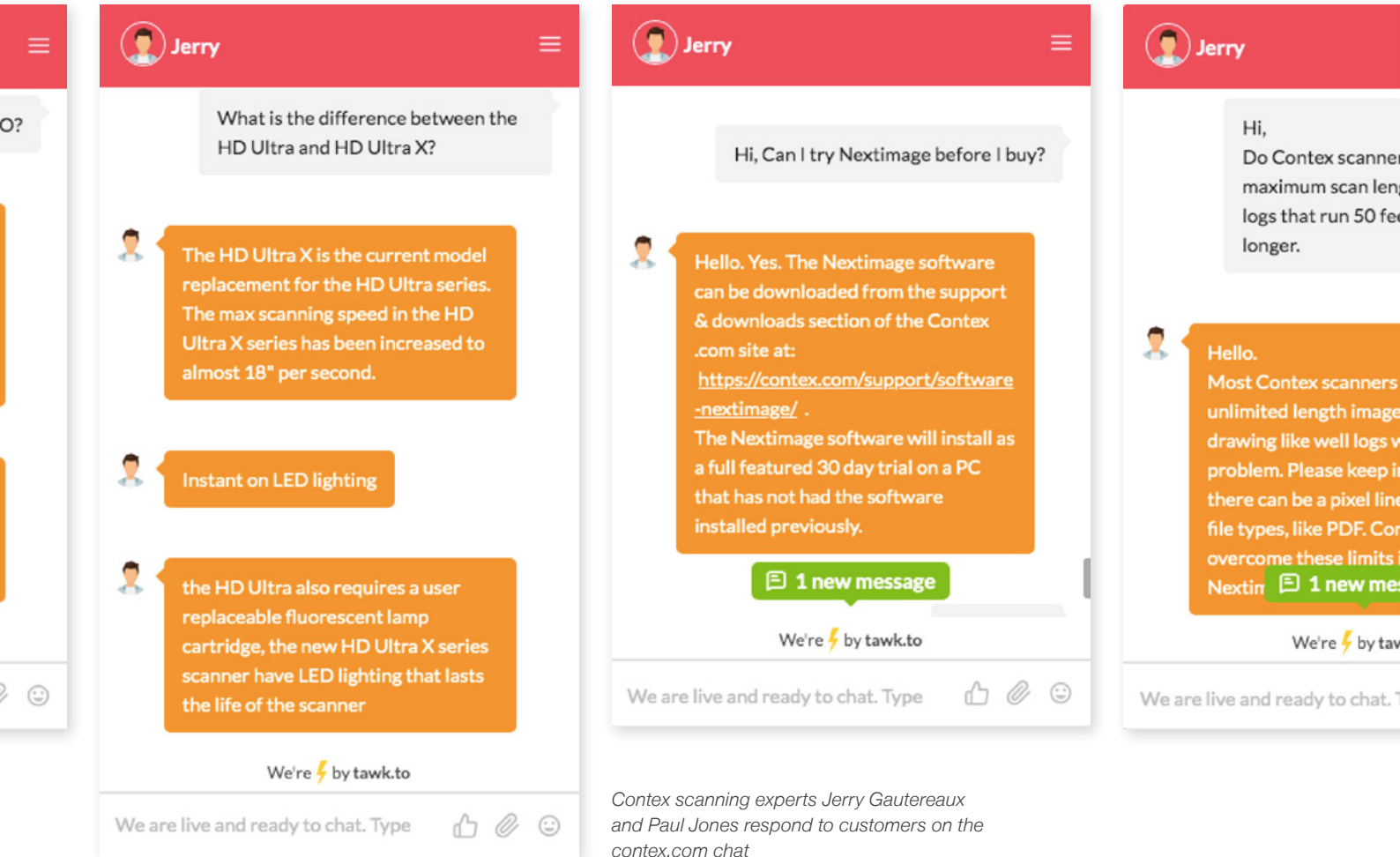


Contex’s widely successful chat feature gives direct access to scanning experts



Contex scanning experts Jerry Gautereaux and Paul Jones respond to customers on the contex.com chat

Chantilly, VA, USA – September 20, 2019

Visitors tap popular resource for scanning discussions ranging from the simple to complex.

Contex, the world leader in large format scanning, today announces the success of its chat option on contex.com. Visitors praise the company’s popular feature, which has become a go-to resource for new customers and seasoned users alike.

Contex.com chat is one of the first opportunities that website visitors get to connect directly with Contex scanning experts, who field questions from the simple to the complex. The helpful resource has contributed to many first-time customers choosing Contex scanners for their specific requirements, and has also given many longtime customers valuable information to further boost their scanning workflows.

“Our online chat feature gives the scanning community a valuable resource for their scanner and workflow questions. New customers like the College Park Aviation Museum appreciate the helpful resource as they embark on their large format scanning initiatives,” comments Steve Blanken, General Manager, Contex Americas.

New and existing customers use the chat option to get immediate answers about scanner capabilities, such as how the IQ FLEX flatbed scanner handles delicate documents or textiles, for example. Visitors also inquire about the newest features of the HD Ultra X series.

The contex.com chat feature is staffed by Contex scanning experts Jerry Gautereaux and Paul Jones, and is available Monday through Friday, 9AM to 5PM Eastern.

For more information, visit www.contex.com or send email to salesamericas@contex.com.



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Steve Blanken, General Manager, Contex Americas



First time chat feature users, like College Park Aviation Museum, appreciate this helpful resource to get immediate answers about scanner capabilities. Photo courtesy of Michael G. Stewart.

ABOUT CONTEX

As the world's leading developer and producer of large format imaging solutions, Contex leads the market with innovative technology and advanced scan and copy software applications.

Sold worldwide in more than 100 countries, Contex solutions are recognized in a wide range of industries for reliability, value, high performance, and superb image quality.

For more information, please visit www.contex.com.

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